



Charter for Safe Travel

smartraveller.gov.au

A must see destination.

Charter Principles¹

As a partner to this Charter, and in the interests of traveller safety, we commit to:

Provide travellers with DFAT consular travel advice

- We will inform our clients about the Government's travel advice service, including in ticketing and promotional information.
- We will highlight the Government's travel advice for those destinations where the Government advises against travel.
- We will work with the Government to improve its travel advisory service to overseas travellers and encourage client feedback on its service.

Encourage travellers to take out adequate travel insurance

- We will remind travellers of the importance of travel insurance before going overseas.
- We will point out the potential consequences of travelling without insurance and direct travellers to the insurance link on the DFAT web site.
- We will inform travellers of the preparations they need to make before travelling.
- We will promote the top ten 'safe travel' tips and advise travellers where they can obtain information about health issues and risks.
- We will remind travellers to check their passport is in order and that they have the correct visas.
- We will remind travellers to keep in touch with family and friends while travelling.

Work together

- We will work closely with the Government to promote the safe travel of Australians overseas.
- Where appropriate, we will discuss emerging problems and new issues with the Government and others in the industry, and will endeavour to liaise closely with the Government during crises.
- We note the Government's commitment to supporting the travel industry's efforts to promote safe travel through the provision of publications, speakers to industry forums and advice.

¹ This charter is not intended to create legal relations